



**SCARBOROUGH**  
ONTARIO HEALTH TEAM

# 2022-2023 Strategic Plan

# Our Values and Vision

## Values: Providing 'EPIC Care' in Scarborough

Excellence

Person-Centred

Innovation

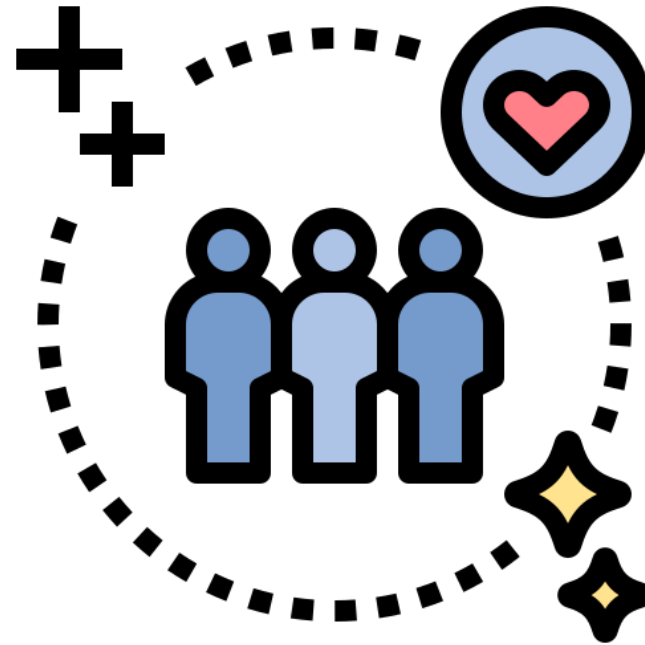
Collaboration

Compassion

Accountability

Respect

Equity



**Vision:** People will have optimal health and positive experiences through an accessible, equitable and integrated system of care, services and supports

# Scarborough OHT's 2022-2023 Strategic Priorities



## Driving System Integration

Drive system integration through collaboration



## Operational Excellence

Advance SOHT structure to meet the needs of our partnership



## #ScarboroughStrong

Embody the unique needs of Scarborough residents and those who seek care in Scarborough through Equity, Diversity and Inclusion



# Driving System Integration

- Meaningfully collaborate with partners across the care continuum and client-family advisors to map services of SOHT partners, identify gaps in client care and drive innovation in care pathway redesign
- Explore opportunities to optimize resources and strategically pursue funding opportunities aligned with our goals of an integrated care system in Scarborough
- Strengthen formal and informal partnerships with social services and other grassroots organizations to co-create local solutions
- Develop SOHT's online presence to raise awareness, provide resources and navigation support to clients, providers and partners seeking care in Scarborough



# Operational Excellence

- Develop of an SOHT backbone and collective impact staffing model using best practice research and consultation with subject-matter experts
- Enhance SOHT's communication structure to meaningfully engage both across our partnership and with the Scarborough community
- Re-design the operating and governance structure of the SOHT in a fit for purpose way to meet implementation needs in a nimble and adaptable way
- Leverage data and analytics to inform decision making and SOHT implementations, including SOHT's decision to pursue regional/provincial proposals
- Develop and implement an SOHT digital strategy, aligned with regional and provincial standards, aimed at supporting data sharing and access to information by clients and providers



# #ScarboroughStrong



- Continue to support the Scarborough community and SOHT partners through pandemic response and recovery
- Actively integrate client and family voices that represent our diverse community to develop an engagement and codesign framework using best practices for equity, diversity and inclusion
- Develop and implement strategy to engage with French-Language Speaking (FLS), Indigenous, racialized, and other non-English speaking residents in Scarborough

